

	DIY	Standard Onboarding & Training Program length 30 days	Enterprise Deployment & Configuration Program length 90 days
01 Knowledge Base	✓	✓	✓
02 Video Library	✓	✓	✓
03 Technical Support	✓	✓	✓
04 Monthly Feature Webinars	✓	✓	✓
05 Office Hours	✓	✓	✓
06 Email & CRM integration assistance		✓	✓
07 Account configuration		✓	✓
08 One-on-one admin training		✓	✓
09 Personalized deployment plan			✓
10 UAT Services			✓
11 Tailored onboarding & training guides			✓
12 Dedicated CSM			✓